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NO. 6350 P. 3/17

Attorney Docket: 02324-019001

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

FEB 09 2004

Applicant : Luis Ortiz et al.
Serial No. : 09/267,178
Filed : March 12, 1999
Title : COMPUTER TELEPHONY SYSTEM USING MULTIPLE HARDWARE
PLATFORMS TO PROVIDE TELEPHONY SERVICES

Art Unit : 2666
Examiner : Ronald B. Abelson

OFFICIAL

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT IN REPLY TO ACTION OF AUGUST 12, 2003

Please amend the above-identified application as follows:

CERTIFICATE OF TRANSMISSION BY FACSIMILE

I hereby certify that this correspondence is being transmitted by facsimile to the Patent and Trademark Office on the date indicated below.

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